



OneMain Solutions Text Messages Terms of Use

1. Receiving text messages: You are receiving text messages because you consented to receiving text messages to process your claim and/or service your product(s) with OneMain Solutions for other business purposes. You consented by texting “YES” to the short code 58623 for your Disability or Job Loss insurance.
2. If you have consented to receiving text messages, you will only receive text messages related to processing your claim or the servicing of your product(s).
3. Text “STOP” to 58623 for your Disability or Job Loss insurance to receive no further messages.
4. Text “HELP” to 58623 for your Disability or Job Loss insurance and we will respond with instructions on how to use our service as well as how to unsubscribe.
5. Text message and data charges may apply, and may vary, depending on frequency of use.
6. Carriers Supported: Koodo, Telus, Rogers, Bell Canada, Virgin Mobile and Fido.
7. Confidentiality of Text Messages Not Guaranteed: Although we try to protect information you send us, we cannot guarantee that information sent over Short Message Service (SMS) is completely confidential. There are certain aspects of SMS usage and your device we cannot control. Therefore, transmission of information to you and to us over SMS must be undertaken at your own risk.
8. Privacy of Personal Information Statement is available at: https://www.onemainsolutions.com/pdf/OMS_Canada_Privacy_of_Personal_Info_Statement.pdf
9. For all questions about the services provided through the use of these short codes, you can contact OneMain Solutions Customer Service at 1-800-285-8623.